



Supplier Code of Conduct

Contact Originators is a privately owned company established in 1992. Located in Dukinfield, Manchester, UK, the company is renowned for its innovative approach to packaging origination, graphics management and flexographic plate production for the corrugated, flexible packaging and label industries. With over 70 employees, the company operates across the UK and Europe, in partnership with a number of leading plate manufacturers. The company is rightly proud of its achievements being the first flexo platemaking company in the UK to have gained HD accreditation in the corrugated industry and the first platemaking company worldwide to be accredited to Flint's Flexo Expert program. The Contact Originators team believe in driving print & brand experience through print innovation.

Our Code:

Contact Originators' Supplier Code of Conduct applies to all our suppliers, their employees, their subcontractors, their suppliers and any affiliated entities. Your responsibility as a supplier of Contact Originators, is to comply with our code as well as all applicable laws, regulations and standards.

Compliance with the Law:

In all instances, we respect national laws and any other laws with an international reach, such as the UK Bribery Act and the UK Modern Slavery Act, where relevant, and industry codes of conduct.

Ethical Behaviour:

We are committed to acting ethically in all aspects of our business and to maintaining the highest standards of honesty and integrity.

We expect and require all our business partners, including suppliers, to have the same commitment to ethical behaviour and therefore ask you to confirm your agreement with our Supplier Code of Conduct.

We expect all our suppliers to use appropriate systems to facilitate and monitor compliance with these standards and adherence to local and applicable international laws.

We expect our suppliers to demonstrate their commitment to the principles of this code and to have an on-going process of risk management to identify the environmental, health and safety, and labour practices and ethics risks associated with the suppliers' operations.

Suppliers should encourage staff to report concerns without fear of threat or reprisal.

Suppliers should take appropriate action as required. Suppliers should put in place equivalent standards to this Code for their own Supply Chain.

We believe that a workplace should be safe and civilised, and that employment must be freely chosen; we will not tolerate sexual harassment, discrimination or offensive behaviour of any kind, which includes the persistent demeaning of individuals through words or actions.

You are to confirm that you have equivalent policies in your organisation and for your supply chain, and that you will respect our workplace and people as described.

In particular:

- Employment must be freely chosen.
- Prohibit Child labour and forced labour.
- Work weeks are not to exceed the maximum set by local law.
- There is to be no inhumane treatment of workers including sexual harassment, sexual abuse, physical coercion or verbal abuse.
- Health & Safety – Safety policies using relevant safety systems, which are measurable and continually seek improvement processes.
- Suppliers must obtain all relevant environmental authorisations, including waste and emissions; Suppliers must endeavour to prevent pollution through effective resourcing, promote recycling and minimise waste, which must be measurable, and to continually seek improvement.

Quality and Service:

With our commitment to provide a Sustainable and Responsible Quality Product and Service, our Suppliers are expected to align themselves to Contact Originators standards, to strive towards good relationships and continued service.